

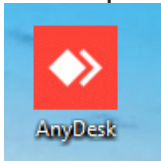
A Step-by-Step Guide to AnyDesk

AnyDesk offers the easiest remote access solution for us to help you at home. Should you need help, please follow the steps below:

Step 1: Download AnyDesk by clicking on this link <https://anydesk.com/en> then select the free version.

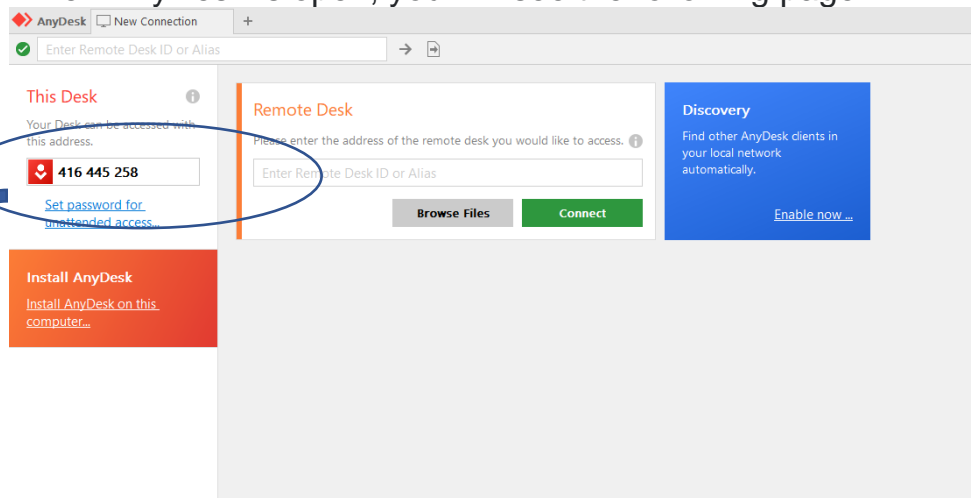


Step 2: Once downloaded, please open the application which should now be on your desktop. The icon looks like this one:



Step 3:

When AnyDesk is open, you will see the following page:



The number you see on the left is your personal **ID**. (the ID we would need to have access to your computer in order to help you remotely)

You will provide us with this ID, we will connect and on your side you will get a request to approve the connection. Once that is done, we are able to help you remotely and sort out any issues you might have.

When we are done, we will click disconnect and the session will end, meaning we will be logged out of your personal device.

Easy, isn't it? 😊

Regards

IT Team

'We make I.T happen'